Article

# Monitoring Therapist Fidelity to the Good Lives Model (GLM)

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David S. Prescott<sup>1</sup>, Gwenda Willis<sup>2</sup>, and Tony Ward<sup>3</sup>

## **Abstract**

Since the Good Lives Model's (GLM) inception, researchers and practitioners have faced questions about its implementation. Programs claiming to use the GLM vary substantially in the extent to which the GLM informs treatment, and no tools exist to monitor therapist fidelity to the GLM. The aim of the current paper is to offer a concrete tool to monitor therapist fidelity to the GLM. The GLM Fidelity Monitoring Tool offers the beginnings of a method for how therapists and supervisors can address the central question of "How well are we implementing the Good Lives Model?" The tool consists of three sections: (i) Fundamental Considerations and Processes, which focus on therapeutic process variables consistent with the GLM but not specific to the GLM, and are rated numerically for fidelity, (ii) GLM-Specific Considerations and Processes, also rated numerically for fidelity, and (iii) Client-Focused GLM Considerations, which are a set of questions exploring the therapist's progress developing a GLM grounded case formulation and therapy plan for individual clients. The tool is designed to help guide supervision discussions and promote therapist fidelity to the GLM. Future research implications are discussed.

## Keywords

good lives model, risk reduction, strength based approaches, correctional rehabilitation, treatment fidelity

Despite many years of focus by researchers and practitioners on developing evidence-based practices, many challenges remain (Ward et al., in press). Although recent

#### **Corresponding Author:**

David S. Prescott, Safer Society Foundation, P.O. Box 340, Brandon, VT 05733-0340, USA. Email: davidprescottvt@gmail.com

<sup>&</sup>lt;sup>1</sup>Becket Family of Services, Orford, NH, USA

<sup>&</sup>lt;sup>2</sup>The University of Auckland, New Zealand

<sup>&</sup>lt;sup>3</sup>Victoria University of Wellington, New Zealand

decades have seen a proliferation of evidence-based treatment protocols, arguably less attention has been paid to evidence-based therapeutic relationships (Prescott et al., 2017). Just as concerning is that programs seeking to put evidence-based practices into effect are often unaware of the research into best practices for implementing these approaches (Fixsen et al., 2005). Ultimately, attending trainings, reading journal articles, and even diligent practice cannot guarantee adherence to a practice or fidelity to a model. In the authors' experience providing training to agencies in the practical application of the GLM around the world, most practitioners strongly desire to implement the GLM with integrity. Many have asked for guidance in ensuring the most effective possible implementation. In some cases, practitioners have openly altered their practices into something that they call the GLM when in fact, it isn't. Unfortunately, misguided implementation risks compromising the integrity of otherwise evidence-based treatment programs, which in turn may result in higher rates of re-offense. The overall aim of the current paper is to provide a concrete tool to monitor therapist fidelity to the GLM.

Schoenwald et al. (2011) describe three components of treatment fidelity. These include therapist adherence to a treatment model (including using prescribed methods and avoiding proscribed activities), therapist competence (including the level of skill in implementing the treatment), and treatment differentiation (which involves ensuring that the treatment delivered is true to the developer's intentions, with overlap into other approaches only as intended). Schoenwald et al. (2011) further describe a number of ways in which fidelity can be measured. They make the case that there can be several approaches and methods to ensuring fidelity, from asking therapists to assess themselves (or having their clients rate them) to having supervisors monitor sessions either in person or through a review of recordings made of sessions. Depending on the nature of the implementation, these reviews might occur once or across multiple sessions depending on the treatment and its implementation. Further, the construction of rating scales can differ depending on the treatment and its implementation. In examining items, scales may include the presence or absence of a technique or attribute or assign a rating of the quality of work from poorly done to excellently accomplished. There is no indication that there is one particular means by which to develop ratings for items; ultimately, the construction of fidelity measures depends on the desired outcomes of treatment and its implementation.

# Implementing the Good Lives Model

The Good Lives Model (GLM) is a strengths-based theory of rehabilitation developed and elaborated on by Tony Ward and colleagues from the early 2000s (Ward, 2002; Ward & Maruna, 2007; Ward & Stewart, 2003). The GLM was developed to address identified shortcomings of treatment that focuses almost exclusively on risk reduction, including the inherent difficulty motivating and engaging clients in treatment when treatment program aims may not necessarily align with the client's values and priorities. The GLM adopts the dual aims of risk reduction alongside supporting clients to

develop and implement a prosocial good life plan underpinned by the client's core values, priorities, and strengths. The GLM accommodates the RNR principles and criminogenic needs are conceptualized as signaling problems with capacity to achieve *primary human goods* (e.g., relationships, mastery, inner peace, and autonomy) in prosocial ways. Criminogenic needs are thus addressed in the broader pursuit of strengthening a client's capacity to achieve valued goods (vs. addressing criminogenic needs with the sole aim of reducing risk) by way of the acquisition of internal (e.g., skills and knowledge) and external resources (e.g., social supports and vocational training). The GLM has been embraced by treatment providers in a wide range of settings and in countries all over the world (e.g., The USA and Canada, McGrath et al., 2010); however, early observations of programs advocating a GLM approach showed variation in the extent to which the GLM was implemented in practice (Willis et al., 2014).

Willis et al.'s (2014) multi-site study exploring the application of the GLM in 13 North American sexual offending treatment programs found that operationalization of the GLM included reframing of program components using approach versus avoidant goals, adopting individualized rather than one-size-fits all treatment/intervention plans, expanding a program's focus and content beyond criminogenic needs (often through the addition of a GLM inspired assignment or module), and treating clients with dignity and respect. All of these strategies are consistent with a GLM approach; however, on their own they fall short of what might be considered a GLM derived intervention. The GLM was largely absent from assessment practices and protocols and individualized intervention plans often amounted to extra space for client goal/s to be added to generic treatment goals. The majority of programs were considered to show some responsiveness to the GLM; however, integration was largely additive to an overarching focus on risk management and relapse prevention. Only 2 of the 13 programs formally integrated GLM concepts into program content. These findings were not surprising given that at the time data were collected, few resources were available to support clinicians implement the GLM. The number of GLM resources for clinicians working across settings and client groups have since multiplied (e.g., Barnao, 2013; Barnao et al., 2016; Prescott, 2018; Prescott & Dent, 2018; Purvis et al., 2013; Willis et al., 2013; Yates & Prescott, 2011). Yet resources do not guarantee therapist and treatment fidelity to the GLM.

Individually and collectively, the authors have provided training to various agencies seeking to implement the GLM in offending treatment programs. Lessons learned from international implementation projects are described in (Prescott & Willis, 2021). Briefly, a recurring challenge observed by the authors is upholding the GLM as an overarching practice framework (see Ward & Durrant, 2021), whereby treatment is informed by the client's good life plan and the obstacles they have faced in their pursuit of primary human goods. Necessarily, such a focus includes addressing hypothesized causal processes underlying offending. Problematically, and inconsistent with the GLM, such processes are often reduced to a list of dynamic risk factors, with treatment plans centring on reducing dynamic risk factors (see Heffernan et al., 2019). The authors have observed a disconnect between addressing risk factors and supporting clients

work toward attaining prioritised primary human goods in personally meaningful, adaptive ways. To illustrate, sexual interest in children, emotional congruence with children, and offense-supportive cognitions are empirically supported risk factors for sexual reoffending (Mann et al., 2010). For some clients, such risk factors may originate in childhood bullying and perceived rejection by adults and peers. The individual may perceive children as less threatening and more accepting, and gravitate toward children to meet relational needs (primary human good=relationships and friendships). Utilizing the GLM, treatment goals would focus on strengthening the client's capacity for experiencing meaningful adult relationships and friendships, which would necessarily involve addressing obstacles (including maladaptive schemas and associated risk factors, and/or the residual effects of traumatic experiences, e.g., by impeding the development of internal capacities to attain primary human goods more effectively) that previously precluded the individual from experiencing relationships and friendships in adaptive, nonharmful ways. By contrast, focusing treatment goals specifically on dynamic risk factors without reference to primary human goods is inconsistent with the GLM. Thus, according to the GLM, dynamic risk factors are seen as summary labels for clusters of causal, contextual, and mental state factors that need to be disentangled in order to (a) adequately explain the reasons why someone offended and (b) to develop an effective good lives plan (see Ward, 2016).

The ability to clearly operationalize fidelity to rehabilitation theories or frameworks helps facilitate research examining the effectiveness of different therapeutic elements and approaches. Indeed, the principles of effective correctional interventions and in particular the highly influential risk, need, and responsivity principles (Bonta & Andrews, 2017) have been defined concretely and operationalized into various fidelity assessment protocols, with greater fidelity associated with improved treatment effectiveness (see Duriez et al., 2018). Thus, fidelity monitoring helps promote evidence-based practice. Despite its popularity, no tools exist to monitor fidelity to the GLM. Willis et al. (2013) outlined how to integrate the GLM into a program's aims/orientation, assessment and intervention planning, treatment content and delivery—guidelines which provided the basis for exploring overall program fidelity to the GLM in Willis et al. (2014).

Briefly, treatment programs that are GLM-consistent focus on the dual aims of risk reduction and the enhancement of wellbeing. The underlying ethos, program guidelines and therapy plans use approach-oriented (as opposed to avoidance-based) language (for further discussion, see Mann et al., 2004; Willis et al., 2013; Yates et al., 2010). A prerequisite to GLM application is that each client has received a comprehensive individualized assessment to inform a working formulation of the client's offending and its associated problems, which includes use of validated measures to identify empirically supported risk factors alongside key GLM considerations such as identifying primary goods implicated in offending and those prioritized in the client's life currently. The aim of the current paper is to supplement the Willis et al. (2013) program guidelines with a concrete tool to monitor therapist fidelity to the GLM. In the sections that follow, we briefly introduce the GLM Fidelity Monitoring Tool, before

reviewing each section in depth. The current paper concludes with a discussion of the tool's current utility, and implications for future research.

# Introducing the GLM Fidelity Monitoring Tool

To reiterate, the GLM is an overarching rehabilitation model and practice framework intended to be used in an individualized manner and in accordance with the principles of effective correctional treatment (see Bonta & Andrews, 2017) as well as factors such as those that make up the therapeutic alliance (Bordin, 1979; Prescott et al., 2017). Therefore, fidelity can be examined through observing therapy sessions, and through reviewing case conceptualizations and intervention plans for individual clients. The GLM fidelity monitoring tool is designed to support GLM implementation when working with adult clients across forensic/correctional treatment settings. The tool is intended for use by supervisory staff who are reviewing sessions (either in person or through recordings) and relevant written documentation (e.g., assessment reports). It can also be used as a self-reflection measure by clinicians who want to strengthen their understanding of the GLM and their adherence to key principles. However, its use solely as a self-reflection measure will be limited without any external feedback and clinical discussion. Ultimately, this tool is intended as a supervisory tool used in the spirit of team-driven continuous quality improvement. In designing the current tool, the authors examined approaches that have proven themselves to be effective in fidelity monitoring in similar circumstances, such as the *Motivational* Interviewing Treatment Integrity measure (Moyers et al., 2014). Alongside rating the extent to which various GLM consistent features are observed, professionals using this tool can consider what kinds of activities and processes are entering treatment that do not reflect the items described, and the extent to which they are compatible with a GLM approach to treatment as outlined in Willis et al. (2013).

The GLM fidelity monitoring tool comprises three sections, summarized in Table 1. Section 1 examines fundamental considerations and processes, Section 2 focuses on GLM specific content, and Section 3 offers practitioners and supervisors a set of questions to help guide self-reflection and supervision discussions as they relate to individual clients. Sections 1 and 2 include numeric ratings based predominantly on session observations (and written documentation, when relevant); items are rated on a 3-point scale, with 0 indicating poor (or absent) fidelity, 1 indicating partial fidelity, and 2 indicating fidelity. We recommend that supervisors and supervisees rate items prior to or during clinical supervision sessions and use ratings to help guide supervision discussions.

## Section 1: Fundamental Considerations and Processes

Many items included in this section are derived from the general literature on effective therapeutic approaches with people who have abused and/or committed other crimes, as well as the general psychotherapy literature. They are included in this tool because of their explicit overlap with the intended atmosphere in which the GLM is applied.

| Table I. | GLM Fideli | y Monitoring | Tool Overview. |
|----------|------------|--------------|----------------|
|----------|------------|--------------|----------------|

| GLM fidelity monitoring tool section |   | Fidelity indicator       |
|--------------------------------------|---|--------------------------|
| Ι.                                   | Fundamental considerations and processes  | 0–2 rating <sup>a</sup>  |
|                                      | <ul> <li>Qualities of the therapist, as perceived by the client<br/>and others</li> </ul>   |                          |
|                                      | <ul> <li>Underlying "spirit" of treatment delivery</li> </ul>   |                          |
|                                      | <ul> <li>Prioritizing clinical skills that promote change</li> </ul>  |                          |
|                                      | <ul> <li>Actively and explicitly seeking client feedback</li> </ul>   |                          |
| 2.                                   | GLM-specific considerations and processes   | 0–2 rating <sup>a</sup>  |
|                                      | Focus on good life goals  |                          |
|                                      | <ul> <li>Good life goals implicated in offending</li> </ul>   |                          |
|                                      | <ul> <li>Conceptualization of risk factors</li> </ul>   |                          |
|                                      | <ul> <li>Obstacles to achieving one's good life plan</li> </ul>   |                          |
| 3.                                   | Client-focused GLM considerations   | Extent to which each     |
|                                      | <ul> <li>Ten questions exploring therapist's progress<br/>developing a GLM grounded case conceptualization<br/>and therapy plan for individual clients</li> </ul> | question can be answered |

Note. <sup>a</sup>0 = poor (or absent) fidelity; I = partial fidelity; 2 = fidelity.

## **Glossary of GLM Terms**

**Primary Human Goods:** Experiences and states of being that are intrinsically sought across persons and groups for their inherent worth (i.e., relatedness, community/belonging, inner peace, happiness/ pleasure, creativity, mastery, physical survival, knowledge, autonomy, and spirituality; see Ward & Maruna, 2007 for full definitions).

**Good Life Goals:** Client-generated goals that, as pursued and ultimately achieved, provide a prosocial source of one or more primary human goods. In other words, Good Life Goals reflect goals focused on developing or strengthening meaningful, adaptive secondary/instrumental goods. Good Life Goals are always approach (vs. avoidant) oriented.

Good life plan (GLP): A plan for living, oriented around the individual's valued primary human goods and goods implicated in offending, which sets out how the individual will attain primary human goods in meaningful, adaptive ways (i.e., accommodates all Good Life Goals). The GLP identifies potential obstacles (including those related to dynamic risk factors) that threaten attainment of Good Life Goals (currently and in the future), and steps for overcoming and/or managing obstacles. GLPs form the basis of treatment plans and replace traditional relapse prevention or risk management plans.

Qualities of the therapist, as perceived by the client and others. As highlighted by Bill Marshall and colleagues (e.g., Marshall, 2005; Marshall et al., 2003), effective therapists are:

- Warm
- Empathic
- Rewarding
- Directive (in other words, keeping the flow of treatment moving/not becoming stuck)
- Unlikely to engage in harsh or confrontational behavior

Considering both verbal and nonverbal communication, assign a rating as follows:

| Rating | Description  |
|--------|--|
| 0      | The therapist does not convey warmth, may be cold to clients, and does not actively seek to understand the client's perspective or experiences. Alternatively, the therapist may actually demonstrate that they are not understanding the client's perspective and fail to clarify or improve this misunderstanding. The therapist does not provide affirmation, validation, or openly recognize a client's strengths, resilience, or other positive attributes. The therapist may be overtly harsh or confrontational.  |
| I      | The therapist demonstrates limited warmth, understanding, or appreciation for the client's perspective or experience. The therapist may offer some validation and affirmation of the client but does not appear genuine in doing so. Further, the affirmation may be of a broader nature ("you're a good person") rather than a specific one ("You've really made an effort to understand how this material fits into your life"). Alternatively, the therapist may demonstrate the aforementioned features of effective therapists inconsistently (e.g., with some clients but not others). |
| 2      | The therapist conveys warmth and empathic responding with each client, demonstrating an understanding of their perspective and experience. When their attempts to demonstrate this understanding are incorrect, they seek to clarify and develop a better understanding.   |

*Underlying "spirit" of treatment delivery.* The following attributes are taken from the Motivational Interviewing literature, where they have received considerable empirical support (e.g., Hettema et al., 2005; Miller & Rollnick, 2013; Moyers et al., 2014).

- *Partnership*: the therapist views the client as a fellow human being and displays no moral judgment about them as a person. Moreover, when talking with and about clients, they use respectful language, avoiding stigmatizing and potentially harmful labels (see Willis, 2018)
- Acceptance: the therapist fully accepts the client as a fellow human being who
  is therefore always worthy of respect and dignity, while condemning their
  offending behavior. In other words, clinicians accept the person, but not the
  offending behavior.
- Compassion: the therapist seeks to understand the client's experiences (i.e., thoughts and feelings) and prioritizes their best interests in the development of an intervention plan.
- *Evocation*: the therapist demonstrates an interest in the client's personal motivation to make positive changes in their life and listens closely to identify their values, goals, strengths, and other positive attributes.

Considering both verbal and nonverbal communication, assign a rating as follows:

| Rating | Description  |
|--------|--|
| 0      | The therapist does not convey a sense of partnership and may present themselves as superior to their clients. They do not appear to accept the client as a fellow human being worthy of respect and dignity. They demonstrate neither a sense of compassion nor interest in clients' motivations for change.   |
| I      | The therapist makes statements indicating a sense of partnership, acceptance, compassion, or evocation, but these statements are either superficial in nature, offered inconsistently, or understood as lacking genuineness across different clients. The therapist may demonstrate partnership, acceptance, compassion, and evocation within sessions, but such demonstrations to not generalize outside the therapy room (e.g., using disrespectful language in reports and/ or when talking about clients with other professionals or groups clients are engaged with). |
| 2      | The therapist conveys a deep commitment to partnership, acceptance, compassion, and evocation across clients; clients understand the therapist as seeking to maintain partnership and acceptance while demonstrating compassion and evocation.   |

Prioritizing clinical skills that promote change. The following skills are also taken from the Motivational Interviewing literature, where they have considerable research support (e.g., Hettema et al., 2005 Miller & Rollnick, 2013; Moyers et al., 2014). These skills have been chosen because of their direct link to client autonomy and the fact that they help to elicit the client's internal motivation to change, which in turn helps them to envision goals that they can achieve rather than avoid.

- Open-ended questions
- Affirmation
- Reflective statements
- Summarizing what the client is saying
- Giving advice or feedback only with permission of the client

Although these clinical skills can be measured concretely using behavior counts and parsing speech, the intent for this tool is simply to monitor the therapist's overall use of these skills. Assign a rating as follows:

| Rating | Description   |
|--------|---|
| 0      | The therapist did not use these skills and provided advice or feedback without first seeking the client's permission.   |
| I      | The therapist made some attempt to use some or all of these skills, but only half-heartedly or with some but not all clients. For example, they may have asked some open-ended questions but neglected to use summarizing statements or affirmations. |
| 2      | The therapist makes a genuine attempt to use these skills and minimize the use of less helpful ones across clients. For example, they avoid over-reliance on closed-ended questions.  |

Actively and explicitly seeking client feedback. This item is based on empirical research on the nature of the therapeutic alliance and how best to establish and maintain it (see Prescott et al., 2017 for a review). In order to ensure a strong therapeutic alliance, the therapist actively seeks out feedback to ensure that treatment activities are personally meaningful and relevant and that:

- The client feels heard, understood, and respected.
- The client experiences treatment goals as meaningful, relevant, and important.
- The client believes that the therapist's approach is a good fit for them.
- The client believes that the therapist is taking into account their culture and other deeply held personal values.
- Client feedback concerning the therapeutic relationship takes place in an atmosphere where the client is confident that the therapist will actively consider it, and the s/he does not fear negative consequences of this feedback.

## Assign a rating as follows:

| Rating | Description   |
|--------|---|
| 0      | The therapist makes no attempt to elicit the client's feedback or does so in an overtly uncaring manner.  |
| I      | The therapist elicits the client's feedback, but without demonstrating genuine interest in that feedback or giving serious consideration to it. The therapist may believe that they are creating an atmosphere that is open to feedback, while failing to use client feedback to adjust their approach. Alternatively, the therapist invites feedback and is responsive to feedback for some but not all clients. |
| 2      | The therapist conveys concern and appreciation for feedback and displays an intention to give serious consideration to it.  |

# Section 2: GLM-Specific Considerations and Processes

Focus on good life goals. The guiding consideration here is that case formulations and treatment sessions focus on acquiring valued primary goods through Good Life goals as well as managing risk factors.

- A focus on approaching/acquiring primary goods is clear in each session, with the focus for each client reflecting their *prioritized* primary human goods.
- Documentation of treatment sessions and relevant assessments reference valued GLM primary goods and/or Good Life goals.
- All primary goods are included in some way, even though they may be prioritized differently. In other words, no goods are left out of the treatment process entirely.
- The therapist is ready, willing, and able to help the client talk about relevant and meaningful goals and develop an understanding of how the client's own goals

relate to the GLM primary goods. For example, if the client's only goal is to be able to run a marathon, the therapist can explore underlying primary goods such as "excellence at work and play" and "living and surviving."

## Assign a rating as follows:

| Rating | Description  |
|--------|--|
| 0      | This item is generally absent. For example, the therapist consistently focuses on reducing risk factors with little or no discussion or appreciation for the primary goods that are important to the client.   |
| I      | This item is present but either incompletely (e.g., observed in sessions but not in written documentation; focusing on some primary goods but not others) or superficially. Alternatively, the therapist attends to valued primary goods for some but not all clients. |
| 2      | This item is clearly present. Acquisition of prioritized primary human goods through Good Life goals is a clear focus of the session/s across clients. The client's good life plan guides treatment.   |

Good life goals implicated in offending. As an overarching rehabilitation theory encompassing etiological assumptions with respect to offending (see Ward & Maruna, 2007), the GLM is concerned with more than simply living a good life. It also involves understanding how the pursuit of good life goals was implicated in an individual's offending and in their associated psychological and social problems. In other words, the GLM proposes that underlying even the most egregious behaviors are primary goods that are common to all human beings in one form or another. For example, the primary good of "relationships and friendships" is implicated in a crime where a person sexually abuses children while believing that they have a "special" relationship with them. The goal of having a relationship is central to being human. Pursuing sexual relationships with children, however, poses an unacceptable risk to the child, their loved ones, and the individual seeking the relationship.

- Clinical sessions and documentation include a clear understanding of:
  - Which primary goods were implicated in a given offense
  - How primary goods were implicated (in other words, the therapist and client have arrived at a mutually agreed-upon explanation of how certain goods were implicated in an offense).

Assign a rating as follows:

| Rating | Description   |
|--------|---|
| 0      | This item is absent from the session/s. There is little to no reference to primary goods in discussions about the offense process or in therapy tasks designed to support clients develop an understanding of their offense process.  |
| I      | This item is present but either incompletely (such as focusing only on some goods), superficially, or for some clients but not others. For example, there is little or no consideration given to more than one possible good implicated in offending ("he said that he felt better after being violent; therefore, the primary good implicated was 'happiness'."). It is very common for multiple goods to be implicated. |
| 2      | This item is fully present. Therapists and clients come to a deep understanding of what the client was seeking through offending.   |

Conceptualization of risk factors. Risk factors are conceptualized as signaling barriers to implementing a good life plan and addressed accordingly. Important to note is that while the authors advocate assessing risk factors, we advise against simply taking them at face value as barriers to achieving a good life (see Heffernan et al., 2019; Ward, 2016). Risk factors are best understood as summaries for heterogenous clusters of possible causes, environmental, and mental state factors rather than depicting a specific causes; they are nonspecific, overly general, and lack theoretical coherence (Ward & Beech, 2015), The intent in this item is to consider how risk factors are conceptualized along the path to developing a narrative understanding of how earlier experiences have shaped the risk factors that have played a role as barriers or obstacles to achieving the primary goods.

- Risk factors addressed in treatment are selected from empirical research and identified as relevant to the case based on a formal assessment.
- Risk factors are understood as being general barriers to acquiring Good Life goals
- Risk factors are understood as processes/narratives (or even "mini-stories")
  which have occurred and may occur in the future if one is experiencing challenges to their good life plan.
- Risk factors are broken down into the particular set of causal, contextual, and experiential (mental state) elements relevant to the individual being treated.
- The clinician adequately balances a focus on risk considerations with strengths/ protective factors and Good Life goals such that risk factors do not receive undue attention from one session to the next.

Assign a rating as follows:

| Rating | Description  |
|--------|--|
| 0      | This item is absent from the session/s. The therapist may focus exclusively on risk without developing an understanding of how risk factors acted as barriers to clients accomplishing their good life goals. Alternatively, risk factors are not addressed.   |
| I      | This item is present in the session but either incompletely (such as focusing only on some risk factors/barriers) or superficially. For example, the therapist and client may identify risk factors and good life goals. However, they don't develop a comprehensive understanding of how risk factors and good life goals are connected, or break them down into the constituents relevant for the person being treated. There is likely limited understanding of the processes underlying t constituting- the risk factor (e.g., viewing impulsive behavior as "impulsivity" without considering the processes by which the client became impulsive and/or remains impulsive). Or failing to determine which of the possible causal factors denoted by emotional congruence with children is operative for a particular individual (e.g., fear of adult rejection; lack of intimacy skills; poor theory of mind abilities; feeling safe with children, etc.) |
| 2      | This item is fully present in the session. Therapists collaborate with clients to develop an understanding for the narrative aspects of how life events and risk factors have interacted and evolved to prevent clients attaining primary goods in meaningful, adaptive, and prosocial ways. Risk factors are deconstructed to identity the specific causes, contextual factors, and mental state features relevant to the person being treated.   |

Obstacles to achieving one's good life plan. This item is concerned with developing a shared understanding of which obstacles have obstructed prosocial attainment of primary goods. Without an understanding of the obstacles that have undermined a person's attempt to live a fulfilling and prosocial life it is difficult for them to see the point of treatment, and also, to actively engage in the process of change. The GLM outlines the following obstacles (also referred to as good life plan flaws):

- Maladaptive means to achieve primary goods.
- Lack of *internal capacity* (e.g., lack of social skills or knowledge as a result of early adversity, mental health conditions, learning disabilities).
- Lack of *external capacity* (i.e., environmental circumstances that interfere with implementing a good life plan, like having a reputation as having abused someone and/or lacking opportunities for prosocial attainment of primary goods).
- A *narrow scope* to one's good life plan (focusing on too few areas).
- *Conflict* between Good Life goals (when working to achieve one goal interferes with achieving another goal).

Assign a rating as follows:

| Rating | Description   |
|--------|---|
| 0      | This item is absent from the session/s. Discussion of obstacles is sparse or absent and there is little or no evidence that they have been considered.  |
| I      | This item is present but either incompletely (such as focusing only on some obstacles in relation to some goals), inconsistently, or superficially. For example, the therapist might note one obstacle, such as conflict between Good Life goals, but not work with the client to develop an understanding of how other obstacles may have also been present or preceded the conflict between goals (e.g., many people experience conflict between goals or a narrow scope because they have lacked internal or external capacity to achieve these goals in the first place). |
| 2      | This item is fully present. Therapists and clients develop a mutually agreed-upon understanding of the role of obstacles in the client's life and how they have prevented successful implementation of a good life plan.  |

## Section 3: Client-Focused GLM Considerations

Questions provided in this section are included for the purpose of reflection and are not rated. They are included to help facilitate communication between observer/supervisor and the therapist to support ongoing GLM implementation. We encourage consideration of the extent to which each question can be answered, for each client:

- What primary goods have been important to the client in the past? Which was
  the most important and how did it contribute to the sense of meaning and personal identity?
- What primary goods are important to the client currently? Which was most important how did it contribute to the sense of meaning and personal identity?
- How have traumatic and otherwise adverse events created obstacles to this client's ability to achieve their good life goals more effectively?
- How have traumatic and otherwise adverse events contributed to the development of risk factors (that acted as barriers to achieving their good life goals?)
- What will progress in implementing a good life plan look like to the client and others?
- What can the client and therapist do to make positive changes in implementing a good life plan? How does then plan align with the individual's most highly prioritized good and subsequent sense of meaning?
- What challenges might arise as the client seeks to implement their good life plan? What would living a better life look like to the person?
- What warning signs might appear when things are going wrong? How would the client know when things aren't improving? How would others know when things aren't improving?

- What can the client do when things start to go wrong? Do they go back to their good lives plan and reflect on how best to get things back on track? What can others do when things start to go wrong?
- How can the client and others acknowledge progress when it happens? Does their good lives plan contain a series of gradual, achievable steps that lead to the kind of life they wish to achieve?

## **Discussion and Conclusion**

In the authors' experience, it is common for professionals who have little experience with the GLM to look at some of its key elements and assume that their practice is similar to the GLM. They therefore assume that they don't need to study the model closely or adapt their practice to claim adherence to the GLM. Yet clinicians often describe their work as GLM-consistent when many elements are not (Willis et al., 2014). The intention of the current paper is to provide a tool for supervisors and therapists to monitor therapist fidelity to the GLM. Low ratings in Sections 1 and 2 and difficulties answering questions in Section 3 may highlight areas for ongoing professional development, either through clinical supervision or further training in the GLM.

The GLM Fidelity Monitoring Tool represents an initial attempt to operationalize and quantify what is meant by GLM-consistent treatment, especially Section 2. With further refinement, the tool has potential for use as a research instrument to systematically measure therapist and/or treatment fidelity to the GLM, allowing examination of whether greater fidelity improves client outcomes. Indeed, the extent to which the GLM adds value to principles of effective correctional interventions remains largely unknown. In a recent systematic review, Mallion et al. (2020) identified just five studies examining outcomes of programs meeting their criteria for a GLM consistent program. Their criteria included: (i) assessment of the client's valued primary human goods, (ii) identification of internal and external obstacles to goods attainment through prosocial means, (iii) development of a good life plan (GLP), and (iv) use of the GLP to guide treatment. Compared to relapse prevention oriented programs, they found that GLM consistent programs were equally effective in terms of pre-post measures of psychometric change and associated with increased client motivation and engagement.

The GLM Fidelity Monitoring Tool provides a foundation from which to develop a structured measure of treatment fidelity to the GLM, which would facilitate future research examining treatment effectiveness as a function of fidelity to the GLM. In its current form, the GLM Fidelity Monitoring Tool has clinical utility, but is in the early stages of development as a fidelity measure. Although grounded in empirical research and GLM theory, and structured in accordance with other measures (e.g., Moyers et al., 2014), it is not yet known whether data produced will demonstrate interrater reliability—a necessary pre-requisite before using the tool to measure fidelity to the GLM in future research. We acknowledge that the 3-point rating scale used in Sections 1 and 2 is narrow, which was intentional given the intended (clinical) use of the tool. In addition, the tool focuses on broad considerations especially with respect to case conceptualization and the focus of treatment sessions. Additional

considerations include supporting generalization of a GLP outside of therapy sessions through attending to the client's current context (and proposed future context, if the client is in a secure setting with the possibility of release). Such considerations include engaging the client's personal and/or professional support network (including supervising officer) in joint sessions to allow space for them to develop an understanding of the client's GLP and discuss how they can best support a client implement their GLP. Future research implications therefore include (i) considering expanding the focus of the GLM Fidelity Monitoring Tool, (ii) considering expanding the rating scale to capture greater variance in fidelity ratings, and (iii) examining interrater reliability of a revised tool through multiple observers conducting independent ratings.

Ultimately, we hope that the GLM Fidelity Monitoring Tool inspires future research across diverse settings and cultural groups. With the proliferation of programs seeking to implement the GLM comes the need to consider many perspectives on its successful application. At a minimum, the GLM Fidelity Monitoring Tool enables users to examine their alignment with broader elements of the GLM as well as the processes within it.

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#### **ORCID iDs**

David S. Prescott https://orcid.org/0000-0002-2620-4197
Tony Ward https://orcid.org/0000-0002-6292-2364

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